

General Terms and Conditions for Purchase of Services

1 Opening Provisions

- 1.1 These general terms and conditions for purchase of services govern terms of purchase of services by the company Kia Slovakia s. r. o. (hereinafter referred to as **Kia**) from suppliers (hereinafter referred to as **terms and conditions**).
- 1.2 These terms and conditions apply to the contracts regulating single service, repeated services, as well as the contracts having the nature of framework agreement.

2 General Provisions

- 2.1 These terms and conditions form an integral part of contract concluded between Kia and supplier in writing or by acceptance of Kia order, whereas parties agreed as follows:
- a) these terms and conditions shall become an integral part of contract by the reference to these terms and conditions in the contract or in the order,
 - b) supplier acknowledges that the delivery of these terms and conditions to supplier in electronic form or delivery of link to these terms and conditions published at Kia website shall be deemed the attachment or reference of these terms and conditions to the contract,
 - c) supplier who has already provided a service to Kia under these terms and conditions acknowledges that it is acquainted with these terms and conditions and that they form the integral part of the contract even without being attached to the proposal for entering into the contract. Parties agreed that these terms and conditions shall in such case form the integral part of the contract even without being referenced.
- 2.2 Application of any business terms and conditions of supplier or terms and conditions to which supplier refers during negotiations of the entering into contract are hereby explicitly excluded irrespective whether Kia explicitly excluded such terms and conditions or they were referenced as the last during negotiations of the entering into contract. Kia represents that the contract is being concluded provided and assuming that the application of terms and conditions under the first sentence of this clause is excluded.
- 2.3 If parties conclude a framework agreement with reference to these terms and conditions, these terms and conditions shall form integral part of any partial contract concluded by and

between parties under the framework agreement.

- 2.4 Following terms used in this contract shall have the following meanings:

- a) **internal regulations** shall mean Kia regulations related to the access to Kia premises, provision of service or performance of any other activity within Kia premises, about which Kia informs supplier or which are otherwise known to supplier, especially regulations related to occupational health and safety, fire and environmental protection, hygiene and regulations related to smoking and prohibited access under influence of alcohol, narcotic or psychotropic substances and prohibition to bring them and/or use them to/within Kia premises,
- b) **staff** shall mean individuals with whom supplier or subcontractor entered into labour or other relationship and who at the same time provide or perform service in person,
- c) **Kia premises** shall mean premises of Kia production plant, other premises used or procured by Kia for the purposes of provision of service, or any other premises determined by Kia for the fulfilment of obligation,
- d) **service** shall mean mainly the creation of certain work, installation of work, maintenance, repair or modification of work, measurement, cleaning, materially captured result of other activity of arrangement of a certain matter; the service shall also include the delivery of goods if the obligation of supplier to deliver goods includes also installation of such goods or if the major part of supplier's obligation to deliver goods consists in the performance of activities,
- e) **foreign supplier** shall mean supplier with registered office or place of business outside Slovak Republic and at the same time not having permanent place of operation in Slovak Republic from which the service under this contract is provided.

3 Subject of Contract

- 3.1 The subject of this contract is the agreement of parties on mutual rights and obligations regarding the provision of service under this contract in the manner and under terms and conditions as specified herein.
- 3.2 Supplier undertakes to provide service further specified in contract, partial contract or order. Kia undertakes to pay the agreed price to supplier for duly and timely provided service.
- 3.3 If the subject of supplier's obligation is to perform legal acts on behalf of Kia, supplier shall inform Kia about the necessity for issuance a power of attorney to supplier and the scope

thereof. Kia shall issue the power of attorney to supplier upon its request.

- 3.4 Unless it is explicitly agreed in the contract or unless it results from contract that parties agreed on repeated or continuous performance of service, this contract does not establish the obligation of Kia to order service or minimum volume of services or services of minimum value from supplier, even if the contract is concluded for a definite period of time or the contract contains the expected volume of services or expected value of services.
- 3.5 The provision of service is not an exclusive right of supplier and Kia shall be entitled to enter into contract for the provision of the same service with any third party without any prior notification or other obligation towards supplier.

4 Conclusion of partial/repeated contracts

- 4.1 If parties conclude a framework agreement or if any of parties desire to enter into another contract after supplier has already provided or is providing services under these terms and conditions, parties agreed that conclusion of partial or repeated contracts shall be governed by the provisions of this section.
- 4.2 If supplier delivers to Kia a price quotation, such quotation shall be deemed an irrevocable and binding proposal of supplier to conclude the contract, which Kia is entitled to accept within 60 days from its receipt unless the price quotation stipulates the longer period. If Kia accepts the proposal to conclude the contract without amending it, it shall be deemed that the partial contract is concluded when Kia order is delivered to supplier.
- 4.3 If Kia delivers to supplier (i) order without the prior price quotation of supplier, (ii) order that amends the price quotation of supplier, or (iii) order that does not amend the price quotation of supplier but after the date till which the price quotation was irrevocable and binding, supplier undertakes to inform Kia about acceptance or refusal of the order within 3 days from the date of delivery thereof at the latest. If supplier fails to inform Kia about refusal of the order within the stipulated time, it shall be deemed that supplier accepted the order. Parties agreed that partial contract or repeated contract shall be concluded either when Kia receives the acceptance of order from supplier, or by mere lapse of time of supplier for its refusal or acceptance.
- 4.4 Parties agreed that supplier shall not be entitled to claim any compensation of costs related to or connected with the preparation or delivery of the price quotation. Supplier hereby acknowledges that Kia is not obliged to deliver order to supplier.

- 4.5 Parties agreed that the conclusion of contracts and partial contracts and communication of parties may be realized in electronic form, via email or Kia procurement web portal.
- 4.6 Without prejudice to the other provisions hereof, supplier acknowledges that Kia requires the contract and partial contracts to be concluded in written or electronic form.

5 Provision of Service

Method of Service Provision

- 5.1 Supplier shall provide the service duly, timely and in accordance to this contract.
- 5.2 Supplier shall provide the service with due professional care, in compliance with Kia interests, Kia instructions, legal regulations, decisions of public authorities and technical standards, including technical standards that are not binding which are not at the same time in conflict with the binding technical standards.
- 5.3 Supplier shall provide the service according to description, properties or other specification as laid down in the contract and with the best possible quality. In case the service is not specified in more detail in the contract, supplier shall provide the service fit for purpose for which such service is ordinarily used. If Kia provides to supplier prior to the service provision any samples, inputs, project or other materials, supplier shall provide the service in compliance with them. The same applies if the service is to be provided on the grounds of samples, inputs, project or other materials provided by supplier and approved by Kia. Approval of Kia of samples, inputs, project or other materials provided by supplier does not relieve supplier from any liability or obligation of supplier under the contract.
- 5.4 Supplier shall provide the service without any legal defects; supplier especially undertakes that things, materials, products and other parts of the provided service used by supplier and to which Kia is to acquire the title or other right or which Kia is to otherwise use, will not be a subject to the right of lien or pledge, other rights of third parties, subject to execution proceedings, will not be a part of bankruptcy or restructuring and that supplier will be their unlimited owner at time of their delivery.
- 5.5 Supplier is entitled to provide the service solely within the agreed scope. Kia is not obliged to take over any part of service that exceeds the scope determined in the contract and that is, at the same time, not agreed with Kia in writing, and Kia is not obliged to pay the price for such part of the service to supplier. If the results of such provided service need to be removed, supplier shall be at the discretion of Kia obliged to

- remove such results immediately or to compensate Kia for all costs related to such removal.
- 5.6 Supplier undertakes to assure that all equipment, machinery, mechanisms, tools, instruments and personal protective equipment with which supplier fulfils the obligations under this contract are state of art, in good technical condition and have all licences and certificates required by legal regulations, are not harmful substances and do not contain harmful substances. Supplier shall be entitled to use equipment, machinery, mechanisms, tools, instruments or personal protective equipment owned or used by Kia only with the prior written consent of Kia.
- 5.7 If the proper use of the result of service is or will be possible only in combination with the acquisition of another thing, service or right from supplier or from any third party, supplier shall inform Kia about such circumstance prior to the service provision commencement. If supplier fails to inform Kia about the said circumstance, Kia shall not be obliged to take over the result of service and shall be entitled to withdraw from the contract.
- 5.8 If the subject of contract is the obligation of supplier to provide single performance, supplier shall not be entitled to provide the service in instalments, unless Kia stipulates otherwise.
- 5.9 If the obligation of supplier can be fulfilled in several ways, Kia reserves the right to determine the way of performance. Supplier shall inform Kia about possible ways for the fulfilment of obligation. Kia shall be entitled to change the method of fulfilment of obligation without prior consent of supplier.
- 5.10 Supplier shall, without undue delay and not later than before the performance of Kia instructions or use of things provided by Kia, inform Kia in writing about unsuitability of such instructions or things jointly with information about consequences of performance of such instructions or use of such things. If, despite the written information of supplier about the unsuitability of instructions or things, Kia continues to insist in writing on performing or using them, supplier shall not be liable for defects of the service result caused by unsuitability of such instructions or things. However, supplier shall be liable for defects of the service result caused due to Kia instructions and things provided by Kia with respect to which supplier fails to inform Kia about such unsuitability in writing pursuant to this provision.
- Kia premises; in such case supplier shall enable Kia to access such another place after prior written notification of Kia and to inspect due provision of service and performance of obligations of supplier under this contract.
- 5.12 If the obligation of supplier to provide service includes the obligation to deliver the goods, the place of delivery shall be the production plant of Kia in Teplička nad Váhom, Slovak Republic, the delivery term shall be DDP INCOTERMS 2020. If the place of delivery of goods shall be different than the territory of Slovak Republic, supplier shall notify Kia in advance and shall obtain the explicit written consent from Kia with such place of delivery.
- 5.13 If supplier provides the service within Kia premises, supplier acknowledges that it is obliged to comply with internal regulations and to proceed according to Kia instructions and with maximum caution in order to prevent damage.
- 5.14 If supplier provides the service in place other than Kia premises, supplier shall, according to Kia instructions, ensure the takeover of things, inputs or documents intended for the provision of service from Kia premises unless Kia stipulates otherwise. Supplier shall use things, inputs or documents solely for the purposes of provision of service for Kia, shall keep them separately from others and shall be liable for their loss or damage as the warehouse keeper. The obligation of supplier to provide service shall be in this case deemed fulfilled only by handing the service result over to Kia.
- 5.15 Unless explicitly agreed so in the contract, supplier shall not be entitled to place its things within Kia premises. If supplier places its things within Kia premises with the prior written consent of Kia, supplier shall duly and clearly mark them. If supplier places its things within Kia premises without the prior written consent of Kia, Kia shall be entitled to remove such things from Kia premises at expenses of supplier, even without prior notification to supplier.
- 5.16 If the obligation of supplier includes the delivery of goods or the part thereof from third countries (i.e. non-EU member states), supplier shall arrange customs clearance of the goods or equipment (or part thereof) outside the territory of Slovak Republic, and preferably in Hamburg (Germany) or Koper (Slovenia) in case of sea shipment, or Vienna (Austria) in case air shipment. In the event that the customs clearance of the equipment (or part thereof) is conducted in Slovak Republic, such customs clearance shall be conducted on behalf and for the account of supplier; the customs duty and VAT shall be paid by supplier. If supplier purchases equipment (or part thereof) in EU member states (i.e. from local suppliers), supplier shall furnish to Kia the evidence of acquisition of equipment (or part thereof) within the EU's territory.

Place of Service Provision

- 5.11 The place to fulfil the obligation shall be the part of Kia premises determined by Kia. It shall not apply if the nature of obligation implies that the place of is a place different than

Time of Service Provision

- 5.17 If supplier does not provide repeated performance for Kia or if the contract does not specify any period for the provision of service by supplier, supplier undertakes to provide the service within 7 days from the date of contract conclusion.
- 5.18 If the contract specifies either period or time for service provision, supplier shall not provide the service before such specified period or time without prior written consent of Kia.
- 5.19 If supplier does not provide repeated performance for Kia or if the contract does not specify the exact time of the provided service, supplier undertakes to provide the service on business day in time between 7:00 a.m. and 4:00 p.m. Supplier shall inform Kia about the exact time when the service will be provided at least three days in advance, whereas Kia shall be entitled to unilaterally change such time.

Inspection of the Service and Obligations of Supplier

- 5.20 Kia shall be entitled to inspect due provision of the service and fulfilment of obligations of supplier arising from this contract. Parties can execute a written report about the performed inspection.
- 5.21 If it is found that the provided service has defects or shortcomings, supplier shall remove such defects or shortcomings at its own costs and within time determined by Kia.
- 5.22 If supplier fails to remove defects within the stipulated time, Kia shall be entitled to withdraw from the contract.
- 5.23 Inspections and potential removal of defects of service shall be without prejudice to the obligation of supplier to provide the service duly and timely.
- 5.24 If stipulated so in the contract, supplier shall ensure the testing or technical quality check of the service result prior to its handover as agreed in the contract. Costs connected to the test or checks are to be borne by supplier.

Change of Service

- 5.25 Kia shall be entitled to unilaterally change the method of service provision after it has commenced if such change does not cause any increase of price or supplier's costs.

Interruption of Service

- 5.26 Kia shall be entitled to request supplier after the service provision has commenced to interrupt the service provision, and can do so even without stating the reason. Supplier shall in such case interrupt the provision of the service.

- 5.27 If Kia interrupts the provision of service due to the breach of obligation of supplier, especially if such breach results in damage or risk of damage to property, health or environment, such interruption shall not affect the obligation of supplier to provide the service to Kia on time, as well as possible claims of Kia arising from supplier's delay.

6 Subcontractors and Staff

- 6.1 Supplier shall fulfil obligations in person and shall be entitled to fulfil its obligations using subcontractor only with the prior written consent of Kia. Prior written consent of Kia is not required if (i) the share of service provided through subcontractor or subcontractors does not exceed 40 per cent of total value of service, (ii) supplier is obliged to appoint the representative in relation to waste management, or (iii) it relates to obligation connected with the transportation. If supplier fulfils its obligations through a subcontractor, supplier shall be liable in the same way as if it performed by itself. If supplier fulfils the obligations through subcontractor, supplier shall ensure that subcontractor will not perform obligations using another subcontractor. When choosing the subcontractor, supplier is obliged to proceed so as not to breach obligations under section 19.
- 6.2 If supplier fails to pay the agreed remuneration to the subcontractor for duly performed works duly and timely, as a result of which subcontractor notifies Kia of the possibility to interrupt or stop the performance of service provided by subcontractor, or interrupts or stops it, and such interruption or stop could at Kia's sole discretion put due and timely provision of service at risk, Kia shall be, after prior written notification to supplier and lapse of period determined by Kia for remedy, entitled to withhold the payment of invoices to supplier until the moment when the claim of subcontractor is satisfied and such satisfaction is demonstrated. Kia shall not be deemed in delay with payment of its financial liabilities during such period of withholding payments and supplier shall not be entitled to claim any legal or contractual sanctions.
- 6.3 Kia shall be at its own discretion entitled to satisfy claims of subcontractor against supplier if Kia informs supplier accordingly in writing and in advance. The agreement on accession to liability pursuant to Section 534 of Civil Code shall come into effect with regard to such claim of the subcontractor against supplier by delivery of Kia's written notice that Kia will satisfy a certain claim of subcontractor against supplier. Kia shall have the claim against supplier for the payment equal to amount paid by Kia to subcontractor in full. Kia shall be entitled to set off the receivable against

- supplier which arose by the satisfaction of subcontractor's claim against supplier, with any receivable of supplier from the contract irrespective whether due or not.
- 6.4 Staff of supplier is not deemed to be a subcontractor. Staff of subcontractor shall be also deemed the staff of supplier for the purposes of this contract if Kia agreed in writing in advance that supplier is entitled to fulfil obligations using subcontractor or if prior written consent of Kia is not required in this case.
- 6.5 Supplier shall determine and inform Kia about the list of staff prior to the commencement of service provision or at any time during the service provision within Kia premises. Supplier shall appoint a representative authorised to communicate with Kia representatives.
- 6.6 Supplier shall fulfil obligations under this contract only using qualified, trained and skilled staff and within Kia premises only using staff permitted to enter Kia premises, informed about internal regulations and visibly marked with logo or another designation of supplier.
- 6.7 Supplier shall fulfil obligations under this contract only using staff which uses personal protective equipment as required by legal regulations or by Kia, which has all certificates, licences or trainings as required by legal regulations or by Kia, and which is in health condition qualified for the performance of certain activity. Supplier shall assign personal protective equipment to staff at its own costs. Supplier shall bear costs of time spent by the staff at trainings required by Kia.
- 6.8 If the contract does not specify the number of staff, supplier undertakes to fulfil obligations with the minimum number of staff necessary for proper fulfilment of its obligations under this contract.
- 6.9 Supplier is obliged to fulfil all obligations towards the staff, especially to pay the agreed wage and fulfil all statutory and deduction obligations in relation to employment. Supplier shall provide Kia upon its request with the evidence that it paid wages to the staff and fulfilled statutory and deduction obligations in relation to employment. If Kia shall be liable to pay the wages to the staff or to fulfil the statutory or deduction obligations for whatever reason, supplier shall indemnify Kia for all related costs or expenses, irrespective whether these claims are due or not. Provisions of section 14 hereof shall not be affected.
- 6.10 Supplier shall ensure in relation to staff the compliance with all applicable labour regulations of Slovak law, or other applicable law, if it is not Slovak law, especially the prohibition of illegal employment or similar prohibition pursuant to applicable law. Supplier shall perform all legal and factual actions in order to assure that staff is not deemed temporarily assigned to Kia or that there is no transfer of labour rights and obligations from supplier to Kia.
- 6.11 If supplier provides the cross-border service, especially if supplier posts the staff to Slovak Republic or staff is otherwise present in Slovak Republic, supplier shall be able to prove that staff is legally employed pursuant to applicable law. Supplier shall provide Kia and relevant public authority any and all cooperation without undue delay, especially to present the documents (including the translation to Slovak language) which prove that staff is employed in compliance with applicable law. Kia is entitled to interrupt the provision of service if supplier is not able to prove that staff is employed in compliance with applicable law.
- 6.12 If Kia incurs any damage, especially as a result of prohibition to receive service from supplier using staff which is employed illegally, failure to provide cooperation to Kia, failure to prove that staff is employed in compliance with applicable law due to the failure of supplier to (i) adhere to all applicable labour regulations of Slovak law or other applicable law, or (ii) prove that staff is employed in compliance with law, supplier shall indemnify Kia for such damage without undue delay upon Kia's request irrespective whether damage is due or not; damage shall include any cost or expense to be borne by Kia, including penalties or sanctions imposed by relevant public authority and claims of affected employees. Provisions of section 14 hereof shall not be affected.
- 6.13 Supplier undertakes, upon Kia's instruction, to remove from the service provision that member of staff who at the sole discretion of Kia fails to provide service properly, otherwise breaches obligations, harms Kia interests, or behaves improperly. Supplier shall without undue delay substitute such member with another person with at least the same qualification and experience, or will assure the service provision in another manner without undue delay.
- 6.14 If the supplier is a foreign entity and the total time of presence of any of its staff members exceeds the time set forth by the Slovak Act on Illegal Work and Illegal Employment and if supplier is unable to prove that the staff member is employed in compliance with the applicable law, the supplier is obliged, without Kia's instruction, to proceed according to the clause 6.13.
- 6.15 As soon as the total time of presence set forth by the Slovak Act on Illegal Work and Illegal Employment is exceeded, the supplier who is a foreign entity is obliged, without Kia's request, to submit to Kia documents proving that the staff member is legally hired in compliance with the applicable law.

7 Handover and Acceptance of Service Result

- 7.1 Supplier shall notify Kia to deliver the service result so that service is provided by supplier within the stipulated time. If supplier is required to send the service result, supplier shall arrange the transport or deliver the service result so that it is delivered to Kia within the time stipulated for the service provision at the latest.
- 7.2 Supplier shall together with the service result deliver to Kia also documents required for the acceptance and proper use of the service result, especially any documents, certificates, protocols, statements, test results if applicable, instructions of operation, repair or maintenance and other technical documentation in Slovak language unless Kia agreed in writing to deliver such documents in another language.
- 7.3 Supplier shall deliver the service result without defects. The service result has a defect if it does not correspond with result or description as specified in the contract, purpose of use, if it does not have properties or specifications stipulated in the contract or includes a legal defect. Kia declares and supplier is aware of the fact that contract is being concluded assuming that service will be provided without any defects.
- 7.4 If the service result has defects upon its delivery which do not prevent the use of the service result, the service result shall be deemed to have minor defects. Kia shall be entitled to accept the service result with minor defects, whereas a list of minor defects shall be written down and Kia shall determine the time in which supplier shall remove them; if Kia does not stipulate such time, supplier shall remove minor defects without undue delay. Kia shall be entitled to unilaterally assess and determine whether a defect is a minor one or not.
- 7.5 Kia shall be entitled to withhold part of the price in the amount of 15 per cent of the agreed price upon the acceptance of service result with minor defects. Kia shall pay the withheld amount to supplier within 30 days from the date of acceptance of the service result without any defects.
- 7.6 If the service result has defects upon the delivery, Kia shall not be obliged to accept the service result. Supplier shall remove defects without undue delay or within time stipulated by Kia. If Kia does not accept the service result due to defects, supplier shall be deemed in delay with the provision of service.
- 7.7 Kia undertakes to accept the service result if the service result is free from defects, tests or checks of the service result if required under the contract were successfully performed, and supplier delivers the documents necessary for the acceptance and proper use of the service result under this contract.
- 7.8 The service result shall be deemed accepted at the moment of signing the acceptance protocol, service sheet or another similar document by Kia; or, in case supplier shall send the

service result, by other written notice by Kia which implies that Kia accepted the service result.

- 7.9 The acceptance of the service result shall not have the nature of inspection of the service result and shall be without prejudice to the claims of Kia from defects. Kia is not obliged to inspect the service result nor arrange its inspection. Provision of Section 562 (1) of Commercial Code shall not apply; Kia shall be entitled to exercise claims from defects of the service result if such defects are notified to supplier after they were actually found or observed by Kia. Provisions of Sections 434, 435 and 562 (2) letters (b) (c) of Commercial Code shall not apply.

8 Risk of Damage and Transfer of Title

- 8.1 Risk of damage to the service result shall pass to Kia upon the moment of acceptance of the service result by Kia under this contract, irrespective whether the place of service provision is Kia premises or another place. If supplier provides service in parts (instalments) with the consent of Kia, the risk of damage to individual parts of the service result shall pass to Kia upon the moment of acceptance of the whole service result.
- 8.2 If supplier received things, inputs or documents from Kia for the purpose of provision of service or part thereof outside Kia premises, supplier shall bear the risk of damage from the moment of their receipt until the moment of their proper delivery to Kia.
- 8.3 If supplier places with the prior written consent by Kia its things at Kia premises, Kia shall be liable for damage on placed things as the warehouse-keeper. If supplier places its things at Kia premises without the prior written consent of Kia, Kia shall not be liable for any damage on such things.
- 8.4 The title to things of Kia, received by supplier, does not pass to supplier.
- 8.5 If supplier provides the service at Kia premises, Kia shall be the owner of the performed result of the provided service, whereas the title to individual parts thereof (materials, products, components or other parts of the performed service result) shall pass to Kia upon the moment of installation (incorporation) of such parts into the performed service result or into Kia property. If such parts are later separated from the performed service result, it shall not have any impact on the title. Passage of title does not mean the acceptance of the service result or any part thereof.
- 8.6 Unless stipulated otherwise, the title to the service result shall pass to Kia upon the moment of acceptance of the service result or payment of price for the service, whichever occurs earlier.

9 Price

- 9.1 Kia undertakes to pay to supplier the agreed price after the acceptance of service or result thereof unless parties agree on the provision of advance payment prior to the acceptance of service or result thereof. If Kia shall provide the advance payment prior to the provision of service, supplier acknowledges that Kia may require a security in order to secure Kia claims related to the provision of service, especially in the form of bank guarantee, whereas Kia shall inform supplier about the form, amount and terms of security before the conclusion of contract. For avoidance of any doubts, any costs or expenses related to the security shall be borne by supplier.
- 9.2 The price is agreed without the value added tax. The price is agreed and will be paid in Euro.
- 9.3 The agreed price is full and complete, without regard to potential change of input costs of supplier.
- 9.4 If the subject of contract is the provision of service that consists of several separable performances, Kia shall be entitled to request from supplier to divide the price in detail to individual performances or to determine a unit price of performance.
- 9.5 Any costs incurred by supplier in relation to the fulfilment of obligations under this contract are included in the agreed price, especially costs for packaging and transportation, costs for the fulfilment of obligations in waste disposal, insurance premiums, customs or warehousing fees.
- 9.6 If the price for the direct performance of service is agreed on the basis of hourly rate, supplier shall be entitled to the price amount of which is calculated on the grounds of time supplier actually spent for the provision of the service and which was confirmed by the person authorised by Kia by signing the service sheet, acceptance protocol or another similar document. Supplier shall not be entitled to the price for (i) time of transportation to Kia premises and transfers within them unless the transfer itself is not subject of service, (ii) time of breaks during work, and (iii) time spent by supplier at trainings required by Kia.
- 9.7 If (i) the provision of service is the transportation of goods or persons, or (ii) transportation of staff to Kia premises is required for the direct performance of the service (provided that parties agreed upon it), and the price is agreed on the basis of hourly rate or distance for such transportation, supplier shall be entitled to the price amount, which is calculated on the basis of objectively shortest time or distance that can be selected. The objectively shortest time or distance shall be determined according to the web application Google Maps, irrespective of real time or distance of transportation.
- 9.8 If the supplier provides a Protected Service Result (as defined hereinafter), the supplier shall specify a part of the agreed price that corresponds to the granting of the consent (licence).
- 9.9 The fact that supplier provides the service on non-business days shall not affect the amount of the agreed price.
- 9.10 Any costs of the supplier for trainings which supplier shall provide for Kia in relation to the provision of service shall be included in the agreed price.
- 9.11 If Kia shall pay to supplier price for month of service provision under the contract and the contract does not last for the whole calendar month, the amount of price agreed for the calendar month shall be calculated on pro rata basis.
- 9.12 For avoidance of any doubts,
- supplier shall have the right for the payment of price if supplier provides the service properly and the service provides the expected result, meaning that the service is actually provided,
 - the service sheet, acceptance protocol or another similar document shall include all essentials determined by Kia, and
 - supplier shall keep records of time during which supplier provides service, including the direct performance of service, and present such records to Kia upon its request.

10 Payment and Invoicing Terms

- 10.1 Kia shall fulfil the monetary obligations to supplier within 30 days from the day following day of delivery of invoice to Kia.
- 10.2 If the due date of Kia monetary obligation that is to be satisfied by payment to the account of supplier falls on the non-working day of rest or another day when Kia's bank does not perform its activity and does not perform the payments, the due date shall be postponed to the next working day when Kia's bank performs such activity. Fulfilment of Kia's liability shall mean the giving the payment transfer order to Kia's bank or remittance of such amount via postal office to the account of supplier.
- 10.3 Any fees of the receiving bank of supplier related to the fulfilment of Kia's financial liability shall be borne by supplier.
- 10.4 Supplier shall submit invoices to Kia pursuant to this contract. The invoice shall include all details as determined by Kia and laws and shall be delivered to Kia pursuant to Kia instructions. If supplier fails to fulfil these obligations, Kia may return the invoice to supplier and maturity of Kia's monetary obligation shall start on the day following the receipt of correct invoice to Kia.
- 10.5 Supplier shall issue electronic invoices. An e-mail message with attachment in .pdf format, sent from the e-mail address

of supplier to the invoicing e-mail address of Kia (invoices@kia.sk) and email address of Kia's employee who is authorised to communicate with and is responsible for contractual relationship with supplier shall be deemed to be the electronic invoice. The e-mail shall contain signature of the person authorised to act on behalf of supplier in contractual matters. The electronic invoice shall be issued solely in the .pdf format in order to assure the integrity of content and readability of the invoice. Parties represent that the method of electronic exchange of data ensures the authenticity of origin, integrity of content and readability of the invoice.

- 10.6 Supplier shall issue the invoice on the date of service acceptance at the earliest and not later than within 15 days from the date of service acceptance. Supplier shall deliver the invoice to Kia immediately after its issuance in a manner as specified above. The invoice shall include in addition to essentials prescribed by legal regulations also the contract or order number and designation of Kia's employee (first name and surname), who is authorised to communicate on behalf of Kia and is responsible for the contractual relationship with supplier. Supplier shall attach the service sheet, acceptance protocol or another similar document to the invoice.
- 10.7 When registering in Kia systems, supplier must fill out the registration form which must be signed by statutory body of supplier. Supplier shall deliver Kia the electronic form of signed registration form (scan) from two different e-mail addresses (set out in registration form) to e-mail address vendor@kia.sk. Kia is entitled to carry out a screening of the supplier at the moment of registration as well as during the existence of the contractual relationship. If Kia assesses, based on the screening carried out or in case an additional investigation was proceeded, that supplier constitutes a risk of violation of legal regulations or responsible business conduct principles for Kia, Kia does not conclude the contractual relationship with supplier and in case of already concluded contractual relationship, Kia is entitled to withdraw from the contract.
- 10.8 When supplier is changing its bank account, supplier must present the confirmation from bank on holding an account. Supplier shall deliver Kia the electronic form of bank confirmation (scan) from two different e-mail addresses to e-mail address vendor@kia.sk and the original form to Kia's address. Kia reserves the right to pay to the changed bank account after the receipt of original form of bank confirmation by Kia.
- 10.9 **Consolidated payments.** Kia is entitled to pay the invoices in the frequency according to its own decision. More invoices may be paid by a single payment. Matching the payment to

the corresponding invoice or obligation may be done exclusively by Kia in a form of Remittance Advice (payment instruction), the provision of section 330 of the Commercial Code shall not apply. Kia announces the Remittance Advice to supplier usually when the payment is sent or even later. Remittance Payment is sent by Kia to (i) the e-mail address of the payment receiver provided for this purpose by sending it to the e-mail vendor@kia.sk or (ii) the e-mail address provided at the moment of registration of the payment receiver to Kia's internal system. If the payment receiver does not receive the Remittance Advice, regardless of the reason, Kia establishes a general rule for payments of multiple obligations in one (single) payment: obligations which are not time-barred or disputable are paid in the order from the oldest (those which are due as first) and only the principal of these is paid. Payment of the interests, damages, contractual penalties, other obligations - contractual or non-contractual, must be exclusively determined by Kia, otherwise the matching of the payments to such a legal cause made by supplier is invalid. Incorrect payment matching made by supplier does not result in a change of the established order, nor does it create any obligation for Kia due to delayed payment or payment of a part of the obligation.

11 Taxes

- 11.1 Value added tax shall be applied on the price under this contract pursuant to law unless the law stipulates that value added tax shall not apply.
- 11.2 Supplier shall at any time during the term of contract immediately inform Kia about registration of supplier as value added tax payer or cancellation of registration of the supplier as a value added tax payer.
- 11.3 Supplier shall at any time during the term of the contract immediately inform Kia about the decision to proceed pursuant to special arrangement for the tax application based on received payment for the delivery of goods or services pursuant to Section 68d of the Act on Value Added Tax.
- 11.4 If supplier decides to proceed pursuant to the special arrangement for the tax application based on received payments for the delivery of goods or services, but supplier fails to meet any of terms laid down in Section 68d of the Act on Value Added Tax, especially fails to inform Kia with sufficient time in advance about the special arrangement for the tax application, supplier is not listed by the Financial Directorate of Slovak Republic in the list of subjects applying special arrangement for the tax application, or if supplier

- fails to include in the invoice the formulation saying "tax is applied based on received payment", it shall be deemed that supplier is not applying the special arrangement of tax application.
- 11.5 If supplier informs Kia about the application of special arrangement additionally, or in case the application of special arrangement is found additionally on the grounds of internal inspection of Kia or on the grounds of tax inspection performed in Kia, supplier shall indemnify Kia for any damage or penalty related to the additional arrangement of deduction of the value added tax due to the tax application based on received payment for the delivery of goods or services.
- 11.6 Foreign supplier shall prior to the commencement and at any time during the provision of the service inform Kia about any tax obligations and facts that affect the price or obligations of Kia, especially facts related to the constitution of permanent establishment in Slovak Republic. Unless supplier agrees otherwise with Kia, any tax which foreign supplier applies shall be borne by foreign supplier. Foreign supplier shall not be entitled to increase the price with tax that is to be applied to the price.
- 11.7 Without prejudice to other provisions hereof, Kia shall be entitled to notify the tax administrator about the conclusion of contract with supplier for the purpose of fulfilling tax obligations.
- 11.8 Any statements or opinions of Kia in relation to tax obligations provided to supplier shall not constitute any tax advisory on which supplier can rely.
- 11.9 Without prejudice to other provisions hereof, supplier shall be liable and shall hold Kia harmless from the calculation, reporting and payment of any taxes, duties or other tax obligations (including related penalties or other sanctions) imposed on supplier or its employees and subcontractors under the law or decision of authorities of Slovak Republic or other state as a result of their performance under this contract.
- 11.10 Supplier shall indemnify and hold Kia harmless from any damage or loss caused by supplier which Kia may suffer or incur as a result of any obligation or request to pay any tax, duties or other tax obligations (including penalties or other sanctions) by authorities of Slovak Republic.
- 11.11 Supplier represents that there are no facts or doubts based of which Kia is or would be in line with legal regulations obliged to be liable for the value added tax instead of supplier. If there are such facts, supplier shall immediately notify them to Kia.
- 11.12 The parties agree that Kia will pay the supplier the price reduced by the amount of value added tax and that Kia will pay the value added tax directly to the supplier's personal account maintained by the Tax Office (personal taxpayer's account / OUD) if:
- the account stated by the supplier on the invoice as the account to which Kia is to pay the supplier is not as of the payment date published on the website of the Financial Directorate of the Slovak Republic (hereinafter "FDSR") as the own account kept with the payment service provider notified by the supplier under the Value Added Tax Act (hereinafter referred to as the "VAT Account"), or
 - Kia will be liable for value added tax on behalf of the supplier.
- In the event that no supplier's VAT Account is published on the FDSR website or if the procedure for paying the withheld value added tax set forth by the law changes, Kia will proceed solely in accordance with the applicable value added tax act or guidelines or instructions that are or will be issued by the FDSR.
- 11.13 The liability of Kia to pay the price for the service under the contract shall be deemed fulfilled by the payment of price decreased by value added tax to the supplier and payment of value added tax directly to the tax authority of supplier.
- 11.14 If FDSR's web site is not accessible for the verification of supplier's Account for VAT, Kia reserves the right to postpone the payment of invoice until the verification of supplier's Account for VAT at FDSR's web site is possible. Kia shall not be deemed in delay with payment of its financial liabilities during such period of withholding payment and supplier shall not be entitled to claim any legal or contractual sanctions.
- 11.15 If Kia pays the price to supplier together with the value added tax for any reason, in relation to which there is or arises the obligation of Kia to be liable for value added tax, and at the same time Kia pays such tax to the tax authority of supplier, Kia may request the payment of paid value added tax from supplier or set off such receivable against any obligation owed by Kia irrespective whether it is due or not.

Liability for Tax

Permanent Establishment

- 11.11 Supplier represents that there are no facts or doubts based of which Kia is or would be in line with legal regulations obliged to be liable for the value added tax instead of supplier. If there are such facts, supplier shall immediately notify them to Kia.
- 11.16 Foreign supplier shall during the term of the contract and in relation to the performance of service in the territory of Slovak Republic perform all acts necessary to assess whether its activities lead to the establishment of a

permanent place of operation for the purposes of tax regulations in the territory of Slovak Republic.

- 11.17 Foreign supplier shall register the permanent place of operation immediately after such it incurs such obligation. The permanent place of operation shall issue invoices in case of such registration.
- 11.18 In case of doubts as to the obligation of establishment of a permanent place of operation or in case the foreign supplier fails to provide Kia a confirmation of the respective tax administrator that the permanent place of operation pays tax advances, Kia shall be entitled to deduce the tax security from the price and to pay to the foreign supplier the price decreased by the amount of tax security. Supplier shall not be entitled to request from Kia reimbursement of the secured tax. Supplier shall be entitled to request the payment of tax from the respective tax administrator.
- 11.19 Foreign supplier undertakes in the case of breaching the obligation to register a permanent place of operation or obligation to notify the registration of permanent place of operation to Kia to reimburse Kia for any damage, including sanctions and penalties, incurred to Kia in such regard.

Withholding Tax

- 11.20 If the price is or will be subject to any withholding tax, Kia may decrease payments of the agreed price by amount equal to the amounts of the withholding tax.
- 11.21 Supplier shall not be entitled to request from Kia reimbursement of the paid withholding tax. Supplier shall be entitled to request the payment of tax from the respective tax administrator.
- 11.22 Kia shall provide supplier with information about withheld tax and cooperation in relation to the acquisition of confirmation about the withheld tax.
- 11.23 Supplier shall identify part of service and unit price thereof that is subject to the withholding tax. Otherwise Kia shall be entitled to deduct the tax for the whole provided service.

12 Warranty Period and Liability for Defects

- 12.1 Supplier shall be liable for defects the service result has upon acceptance or which will arise or appear during the warranty period, without regard to the time of occurrence. After the said period supplier shall be liable for defect if it was caused by default of supplier.
- 12.2 Supplier shall assume the liability from warranty for quality of the result of the provided service. The warranty period shall start on the date of transfer of the risk of damage to the service result to Kia. Unless stipulated otherwise, the

warranty period shall be 24 months. The warranty period shall be 60 months if the service includes construction works or construction, modification or repair of building. Supplier acknowledges that for the purpose of security of claims from defects Kia may require such security, including by bank guarantee or right to lien for the period of warranty. Kia shall inform supplier about form, amount and terms of security before conclusion of the contract. For avoidance of any doubts, any costs or expenses related to the security shall be borne by supplier.

- 12.3 If supplier acquired the service result or any part thereof from a third party or manufacturer, to which the warranty period of the third party or manufacturer applies, the duration of warranty period that ends later shall apply.
- 12.4 Supplier undertakes to transfer to Kia any rights arising from defects of the service result towards third party or manufacturer without undue delay after receipt of Kia's request. If rights from defects are not transferable or Kia is not entitled from defects due to other reason, supplier undertakes to provide Kia with any cooperation and to perform any legal acts and other acts for achieving that Kia is entitled from defects, especially supplier shall grant Kia power of attorney to exercise claims from the liability for defects against third party or manufacturer on behalf of supplier. Fulfilment of such supplier's obligation does not relieve supplier from the liability for defects of the service result.
- 12.5 The warranty period shall not run during time when Kia cannot use the service result due to defects for which supplier is liable. The warranty period shall start to run again only on the day following the date of written confirmation by Kia about the defect removal. In case of exchange or replacement of the service result or any part thereof the warranty period shall start to run again on the day following the date when Kia receives exchanged or replaced service result or any part thereof.

Execution of Rights from Liability for Defects

- 12.6 Parties agreed that the provision of Section 345 (2) of Commercial Code shall not apply and the service result with defects shall always constitute a material breach of the contract; for avoidance of any doubts, provisions of Section 437 of Commercial Code shall not apply.
- 12.7 Kia is in case of supplier's liability for defects entitled to claim the defect in writing after Kia actually finds such defect. When claiming a defect Kia can also determine the selected claim. Supplier shall after the delivery of notice about claiming defect inform Kia without unnecessary delay about acceptance or reasoned non-acceptance of such defect.

- 12.8 If the service result has defects, Kia without regard to the seriousness of the defect or impact on other rights and claims of Kia (including the claim for damages and contractual penalty) may always at its own discretion:
- request removal of defect by delivery of alternate service result instead of service result with defects or missing part of the service result at expense of supplier,
 - request removal of defect by repair of the service result at expense of supplier, if the defect can be repaired,
 - request the removal of legal defects at expense of supplier,
 - request adequate discount from the price, or
 - withdraw from the contract.
- 12.9 If Kia requests the removal of defect, supplier shall start the removal without unnecessary delay, not later than within 2 working days from the date of claiming such defect, unless Kia determines another period of time including a shorter one (including immediate start) in case of serious threat to life, health, property or production of Kia. Supplier shall remove the defect immediately after the start of removal.
- 12.10 Supplier shall start to remove and remove the defect without regard to whether or not supplier accepts the defect claimed by Kia. If supplier proves after the defect removal that supplier was not responsible for the defect, supplier shall be entitled to request from Kia the payment of justified and reasonable costs which supplier incurred in relation to the defect removal.
- 12.11 Parties shall after the defect removal execute a written protocol or another document in which they shall confirm the defect removal and method and time of such removal.
- 12.12 Kia may additionally change the selected claim for repair of the service result if the defect cannot be repaired or can be repaired only with unreasonable costs.
- 12.13 If Kia executed the claim from defects and at the same time had not yet paid the price or any part thereof to supplier, Kia shall not be obliged to pay the price or any part thereof to supplier until claims of Kia from the liability for defects are satisfied.
- 12.14 If Kia is under this contract entitled to a reasonable discount from the price and parties cannot reach an agreement of its amount, such discount shall be stipulated as the sum of (i) difference between the value of the service result without defects and value of the service result with defects and (ii) costs of Kia related to the removal of defects, whereas the time of the exercise of the claim is determinative for specification of the value of goods. If Kia applies the discount from price before supplier issues the invoice, supplier shall reduce the invoiced price by the discount from price. If Kia applies the discount from price after the invoice is issued, parties agreed that if Kia decides so, tax basis and tax shall not be changed.
- 12.15 In case the service result has the legal defects supplier shall, in addition to satisfying claims of Kia from defects, provide Kia upon its request and without undue delay with any reasonably required cooperation and pay any costs which Kia may suffer or incur in relation to the claim of third parties and to defence of Kia against such claims, including claims of third parties, fees or expenses of the third parties of the court decision or settlement agreement and related consultancy fees or expenses of Kia.
- Execution of Rights from Liability for Defects in case defects are not removed**
- 12.16 If supplier does not start to remove defects, informs Kia that it will not remove defects or will not remove defects on time, Kia may regardless to the seriousness of the defect or impact on other rights and claims of Kia (including the claim for damages and contractual penalty) at its own discretion:
- withdraw from the contract,
 - request adequate discount from the price, or
 - remove the defect by itself or through a third party at expense of supplier, without prejudice to the term of the warranty period.
- 12.17 If Kia removes the defect by itself or through a third party, supplier shall pay to Kia the amount equal to the own costs of Kia or usual price of the third party invoiced to Kia. Supplier acknowledges that Kia shall be entitled to require from supplier for the procurement of third party a fee not exceeding 5 per cent of the price of the third party.

13 Representations and Warranties of Supplier

- 13.1 Parties agreed that representations of supplier contained herein shall have the nature of its undertakings. Supplier represents in relation to all obligations arising from or related to the contract that supplier:
- has and will have during the term of performance of obligations under this contract any and all permits, licences and approvals required by legal regulations in relation to the performance of its obligations arising from this contract,
 - will comply with all legal regulations and decisions of public authorities related to the provision of service, as

- well as all obligation contained in the contract,
- c) prior to the conclusion of the contract received all and any information necessary for the performance of obligations under the contract, and
 - d) prolongs the limitation period so that any right Kia may be entitled to towards supplier under or in relation to the contract shall be exercised not later than 10 years from the date when the limitation period of such right of Kia started to run.

13.2 Parties further agreed that:

- a) if supplier (as processor) will during the term of the contract process personal data on behalf of Kia (as controller), parties shall prior to the start of personal data processing conclude a separate agreement on personal data processing, on the grounds of which Kia shall authorise supplier to process personal data,
- b) if the law requires provision of reasonable additional period to perform the obligations of supplier prior to exercise of any claim or right by Kia, Kia shall not be obliged to provide to supplier reasonable additional period to perform the obligation,
- c) supplier may not assign or transfer any of its rights and obligations under the contract without the prior written consent of Kia and may not set off any obligation due from Kia against any obligation owed by Kia to supplier,
- d) the provision of service is not suitable with the performance of lien by supplier, and
- e) any company from the group to which Kia belongs shall be entitled to assume from Kia liabilities of Kia arising from the contract, also without prior consent of supplier.

14 Liability for Damage and Insurance

- 14.1 Each party shall be liable for damage caused by violation of contractual or statutory obligation arising from this contract or in relation to it to the other party pursuant to relevant legal regulations.
- 14.2 Kia shall be liable to supplier for damage caused by violation of its obligation by the fault. Kia shall not be liable to supplier for lost profit, consequent or indirect damage.
- 14.3 Supplier undertakes to indemnify Kia for costs Kia may suffer or incur as a result of penalties or other sanctions imposed by public authorities in relation to the provision of service under this contract or failure to provide service under this contract duly and timely.
- 14.4 If the special regulation requires supplier to conclude an insurance policy, supplier shall conclude the insurance policy

with a minimum limit of insurance indemnity as required by the special regulation. Based on Kia request, supplier shall demonstrate the existence of such insurance policy. If supplier fails to conclude the insurance policy or fails to demonstrate its existence upon the request of Kia, Kia shall be entitled to withdraw from the contract.

- 14.5 In case the preceding clause does not apply and if Kia requires so, supplier shall prior to the start of service provision conclude and provide Kia with evidence about at any time upon its request the insurance of liability for damage in relation to the service provision with the limit of insurance indemnity of adequate amount. Kia shall be entitled to unilaterally assess and determine whether the limit of insurance indemnity is adequate. For avoidance of any doubts, the limit of insurance indemnity shall in no case limit the supplier's liability. Supplier undertakes to maintain the insurance policy valid until the end of the warranty period. If supplier fails to conclude the insurance of liability pursuant to this clause or fails to demonstrate its existence upon the request of Kia, Kia may withdraw from the contract.

15 Environmental Protection

- 15.1 Supplier acknowledges that Kia has implemented and performs its business activities in accordance with the standards of environmental management system ISO 14001.
- 15.2 Supplier undertakes during the service provision to comply with all environmental protection regulations and instructions of Kia, prevent any damage to environment and provide Kia with any cooperation in case the environmental protection is at risk.
- 15.3 If supplier handles chemical substances or mixtures during the provision of the service, supplier shall comply with all regulation related to the manipulation with chemical substances and mixtures, especially the REACH Regulation and the CLP Regulation. Supplier shall especially:
 - a) deliver to Kia sufficiently in advance of the service provision a list of chemical substances which supplier will use for the service provision,
 - b) if its concerns harmful substances deliver to Kia safety data sheet and assure its presence in place of usage of such substances,
 - c) properly mark packages of chemical substances, especially with clear and visible designation of the supplier, name of chemical substance, registration number, warning symbols and description labels pursuant to legal regulations, and secure them against

- undesirable leakage,
- d) use only those chemical substances which were duly notified to Kia by the supplier in advance and to which Kia had no objections, and
- e) substitute those chemical substances to which Kia had objections with a suitable substitute chemical substance.

15.4 Supplier shall manage packages and waste in compliance with legal regulations and instructions by Kia. Supplier shall in regard to waste management especially:

- a) collect waste sorted and separated according to the type of waste and secure waste against deterioration or undesirable leakage,
- b) provide evaluation or disposal of created waste at own cost of supplier, and
- c) keep records of volume, type and the origin of waste received for disposal or evaluation and submit to Kia evidence about disposal or evaluation of waste.

16 Compliance with Internal Regulations

16.1 Supplier undertakes to comply with all internal regulations.

16.2 Supplier undertakes especially to:

- a) perform all actions which Kia requires and which are necessary for the access of staff into Kia premises,
- b) inform staff about internal regulations, require due compliance with internal regulations and check knowledge of internal regulations on a regular basis,
- c) ensure the attendance of staff at trainings organised by Kia or trainings reasonably required by Kia,
- d) ensure that staff enters Kia premises only for the purpose of provision of service and only in time when supplier provides service, and
- e) fulfil any orders and instructions of Kia and other obligation stipulated by legal regulations or special agreement between Kia and supplier.

16.3 Supplier undertakes to fulfil all obligations during the provision of service at Kia premises for violation of which supplier shall pay contractual penalty under this contract or under special agreement concluded between parties.

Occupational Health and Safety

16.4 Supplier undertakes to comply during the service provision with all legal regulations and instructions by Kia related to

the occupational health and safety and fire protection. Supplier shall especially:

- a) provide the service only using staff which fulfils the requirements under this contract,
- b) appoint a responsible person authorized to assign work tasks to staff and organise, manage and control performed work,
- c) appoint coordinator for the safety at the workplace,
- d) takeover and ensure designation of received workplace with safety markings,
- e) inform Kia about the occurrence and detailed description of injury, fire, accident, near miss and provision of first aid, without regard to the consequences, for the purpose of investigation and taking of measures and fulfil all obligations towards relevant public authorities.

17 Confidentiality

17.1 Supplier undertakes to maintain confidential information in confidence, particularly by protecting confidential information from unauthorised disclosure, provision, theft, loss or damage, not to disclose or provide confidential information to third parties in any form, to use confidential information solely for the purpose related to the subject of contract, and to perform all actions necessary to keep confidential information in confidence and to maintain their secrecy.

17.2 Confidential information shall include any documents, data or information, in written or oral form, which supplier learns or obtains during negotiations prior to contract conclusion or in relation to the contract performance, including business secret or information about Kia, its functioning, operation, facts that take place in the presence of supplier at Kia premises or other information which by itself or in combination with other information could threaten or harm rights and legally protected interests of Kia in any manner. Confidential information shall also include any information provided by Kia during negotiations prior to contract conclusion, even if Kia did not identify such information as confidential, as well as the content of this contract (with the exception of terms and conditions).

17.3 Confidential information shall not include information which are now or in future becomes public knowledge otherwise than by breach of this contract by supplier. If there is a doubt as to whether information is confidential or not, it shall be deemed that it is confidential information unless supplier proves otherwise.

- 17.4 Supplier shall take and fulfil necessary security, technical and organisational measures based on which supplier will meet and maintain confidentiality obligation.
- 17.5 Supplier shall not breach the confidentiality obligation if supplier provides confidential information to its employees, cooperating individuals or external counsellors, to whom it is necessary to provide confidential information, and provided that supplier instructs such individuals about the obligation of supplier to maintain confidentiality. Supplier acknowledges that it shall be liable for the breach of confidentiality obligation also in case such obligation is breached by the mentioned individuals.
- 17.6 Confidentiality obligation shall not apply to confidential information which is required to be disclosed by the order of court or public authority pursuant to legal regulations. Supplier shall in such case inform Kia prior to the disclosure of confidential information.
- 17.7 Obligation of supplier to maintain confidentiality under this contract shall be agreed for unlimited period of time without regard to the term of this contract.
- 17.8 Obligation of supplier to maintain confidentiality under this contract shall be without prejudice to the validity of supplier's obligations to maintain confidentiality (including related obligations or security) under special agreement concluded or to be concluded between parties.
- 17.9 Supplier shall not without the prior written consent of Kia identify Kia as a business partner, or to use business name, trademarks or logo used by Kia in relation to its products or activities, in promotion of its entity or activity.

18 Intellectual Property Rights

Intellectual Property of Kia

- 18.1 If Kia provides supplier for the purpose of performance of obligations under this contract with any documentation or another object protected as a business secret or by right of industrial or intellectual property (hereinafter referred to as the **object of Kia's intellectual property**), the object of Kia's intellectual property shall be the sole property of Kia.
- 18.2 Kia grants to supplier consent (licence) to use the object of Kia's intellectual property solely for the purposes of performance of obligations under the contract and for the term of the contract. For avoidance of any doubts, this shall be without prejudice to obligation of supplier to maintain confidentiality.
- 18.3 If Kia provides supplier with the object of Kia's intellectual property for the purpose of service provision, supplier shall not be entitled to provide the service result to persons other

than Kia.

Protected Service Result

- 18.4 If the service result is protected by the right of supplier of industrial or other intellectual property, including copyright and right related to copyright, supplier hereby grants to Kia a consent (licence) or any other rights for the performance of rights from the industrial or other intellectual property for the purpose of proper use of the service result in any manner of use, including its provision to the third parties, its repair, modification or destruction, and within the scope of this contract. The remuneration for granting the consent (licence) under this contract shall be included in the agreed price.
- 18.5 The consent (licence) provided to Kia under this contract is exclusive, territorially unlimited, is given for the whole duration of property rights of the author or originator of the object of industrial property or other intellectual property, is transferable, with the right to provide sub-licences to another party and is assignable to another party, and in each case without the prior consent of supplier.
- 18.6 Supplier shall settle all legal relationships with other parties that created or supplied the service result or any part thereof, especially by entering into the relevant copyright and other agreements so that such parties do not have any claims from Kia resulting from moral, copyright, industrial rights, rights related to copyright or any other similar rights in relation to proper performance of supplier's obligations under this contract.
- 18.7 Supplier undertakes that the service result or its use in line with this contract does not and will not breach or interfere any rights of another party from industrial or other intellectual property. If supplier fails to fulfil this obligation, supplier shall indemnify Kia for damage, without prejudice to Kia's rights from liability for defects.
- 18.8 If supplier in the course of service provision creates a work that is a patented invention, technical solution protected by utility model, design or another object of industrial property, supplier shall, after the acquisition of such rights, inform Kia and grant Kia exclusive and unlimited consent (licence) to use such work for the duration of effective term of rights to work.
- 18.9 Without prejudice to other provisions hereof, any limitations, confidentiality obligation or maintenance of secrecy of materials, rights or information related to service, which may prevent Kia from proper use of service result, especially its modification or repair even when used, modified or repaired by the third person, shall not apply to Kia.

19 Kia Compliance & Integrity Code Responsible Business Conduct and Cybersecurity

- 19.1 Supplier represents that it is familiarised with the fact that within the conclusion of relationships and their performance and within the performance of business activities Kia complies with its Compliance & Integrity Code which is published at Kia website and with which supplier has familiarised itself.
- 19.2 Supplier undertakes to reasonably comply with the principles and liabilities arising out of Kia Compliance & Integrity Code within the performance under this contract.
- 19.3 Supplier undertakes to immediately inform Kia if supplier has been in relation to this contract or performance arising from or related to it asked for or learned about request of any party for a benefit that could be deemed to constitute a violation of Kia Compliance & Integrity Code. Supplier shall notify Kia prior to the start of service provision or at any time within the performance thereof about any potential conflict of interests of Kia's employee who concluded the contract on behalf of Kia or participated in the negotiation of contract.
- 19.4 Supplier undertakes to implement and assure the application of reasonable internal control mechanisms and measures in order to assure the compliance with Kia Compliance & Integrity Code.
- 19.5 Supplier undertakes to allow and agrees that Kia may inspect the fulfilment of obligations of supplier related to the compliance with principles and obligations arising out of Kia Compliance & Integrity Code including the inspection the purpose of which is to verify motion or incentive submitted under the Act on Certain Aspects of Whistleblowing.
- 19.6 Supplier acknowledges the possibility to inform Kia about cases or suspicions of violation of Kia Compliance & Integrity Code via Kia website, contact details published at Kia website and any other manner available in Kia.

Responsible Business Conduct

- 19.7 Supplier is responsible for ensuring that the way it acts when providing the Service and the Service it provides are in compliance with applicable laws, relevant rules, regulations, standards, orders, international sanction laws, including laws applicable in the country of origin of the good or its part, which relate to manufacture, transportation, labelling, importation, exportation, licencing, certifications, protection of the environment and human rights protection (including the rights to protection of labour, safety at work), cybersecurity, product safety. Supplier is responsible for not getting engaged, directly or indirectly, in forced labour (work or service enforced from the person under the threat of

sanctions in case the work performance is refused, and which is not performed by the person voluntarily, or forced labour of persons convicted or indentured labour) in any part of the supply chain. Supplier shall only use a supply chain that complies with responsible business practices and that recognizes and promotes the same values as Kia.

- 19.8 Supplier affirms that it conducts and guarantees that it will conduct during the term of the contract in compliance with Kia's Business Partner and Supplier Code of Conduct, which is published at Kia website and with which supplier has familiarized itself. Kia shall inform supplier about any changes of Kia's Business Partner and Supplier Code of Conduct. When performing the contract or any other transaction related to Kia or acting on behalf of Kia, supplier affirms that it is not engaged and undertakes not to get engaged, directly or indirectly, in any prohibited conduct or practices. Supplier is obliged to inform Kia of any violations of the Kia Business Partner and Supplier Code of Conduct, initiated legal proceedings, investigations or criminal proceedings which may affect Kia when conducting business or negatively impact a good reputation of supplier and/or Kia.
- 19.9 Supplier undertakes to establish and implement a code of conduct, processes as well as procedures to ensure compliance with applicable laws and regulations governing the supply chain related to environmental matters and human rights. Supplier guarantees to take all necessary actions, which are feasible without undue burden, to ensure that no suppliers in the supply chain are engaged in forced labour or otherwise benefits from such a conduct, including as to the inputs of their goods. Such processes, procedures and necessary actions include particularly (but not only) conducting due diligence in relation to its supply chain, personnel trainings, periodic assessments and internal audits or independent audits, implementation of suitable corrective measures, monitoring of and informing about contract's requirements performance; as well as requiring and monitoring its subcontractors and their adherence to the applicable code of conduct, including the Kia Business Partner and Supplier Code of Conduct.
- 19.10 Supplier agrees to furnish all necessary information, business records and documentation required to fulfil the compliance with the obligations stipulated in clause 19.7. Kia has the right to verify the supplier's adherence to the obligations stipulated in this section. Kia's requests shall be limited to the information relevant to assess the compliance with applicable laws related to sustainability (ESG) matters (environmental, social, governance matter including human rights) pertaining to the supply chain (including, but not limited to, those arising from the European Union Corporate

Sustainability Reporting Directive). Supplier is obliged to provide requested information according to the situation including underlying evidence as the case may be, in a timely manner and in a form required by Kia and to ensure all data provided is accurate, complete and up to date. Supplier acknowledges that the quality and the integrity of the information provided are essential for Kia's compliance with its obligations. Furthermore, supplier shall ensure that technical materials and pricing information not relevant to such compliance shall be excluded prior to providing the materials to Kia. All information and data provided by the supplier under this clause shall be used solely for the purpose of meeting Kia's obligations under this section.

- 19.11 Supplier acknowledges that Kia may be required to collect, verify, disclose the relevant data from its entire or significant part of the supply chain, conduct human rights and environment due diligence [including, but not limited to, those arising from the European Union Corporate Sustainability Due Diligence Directive (CSDDD), European Union Deforestation Regulation (EUDR), European Union Carbon Border Adjustment Mechanism Regulation (CBAM), European Union Forced Labor Regulation (FLR), Critical Raw Materials Act (CRMA), etc.]. Supplier is obliged to provide Kia with full cooperation in gathering information from its supply chain and conducting any relevant actions. Supplier shall furnish the requested information, including underlying evidence as the case may be, in a timely manner and in the form requested by Kia and ensure that all data provided is accurate, complete and up to date. Supplier acknowledges that the quality and the integrity of the information provided is essential for Kia's compliance with the obligations. Furthermore, supplier shall ensure all technical materials and pricing documentation not relevant for the purpose of verification shall be excluded prior to providing such materials to Kia. All information and data provided by supplier under this clause shall be used solely for the purpose of meeting the obligations of Kia under this section.
- 19.12 To verify supplier's compliance with the obligations mentioned in this section, in Responsible Business Conduct subsection, Kia or its designated representatives shall have the right to access and familiarize themselves with, review and audit the books and records of supplier, including its supply chain due diligence records, and to keep copies thereof, to the extent relevant to the contract and to the extent Kia reasonably suspects the existence of non-compliance practice. Such access, audit and review shall be reasonable as to the scope, place, date and time. Supplier shall fully and in a timely manner cooperate in any review or audit conducted by or on behalf of Kia, including responding accurately and completely to all inquiries and providing any

requested documents. Supplier is obliged to apply the requirement to conduct the right of audit for Kia to its own suppliers to the maximum extent possible, while Kia is entitled to require the supplier to apply the right of audit to supplier's entire supply chain.

- 19.13 If Kia determines that due to the nature of the service provided, Kia is obliged to collect, assess and disclose the data about the service, supplier is obliged to provide data about its supply chain down to the primary producer/primary provider and Kia is entitled to share the data within the Hyundai Kia group and it is also entitled to publish the data via online platform. If Kia requires provision of this data, supplier is obliged to provide Kia with the data for the designated purpose free of charge.

Cybersecurity

- 19.14 During the term of the contract, supplier is obliged to fulfil all obligations arising from applicable law, including obligations in terms of registration, responsible person designation, certification, conducting audits, implementing and keeping security standards, reporting incidents and it is obliged to fulfil other provider's obligations.
- 19.15 In case an incident occurs, supplier shall immediately report it to Kia, unless prevented from doing so by a legal obligation of non-disclosure.
- 19.16 Supplier shall comply with any cybersecurity guidelines which were announced to supplier by Kia or which are subject to a separate contractual arrangement between Kia and supplier; in particular, supplier shall not endanger physical and cyber security of Kia, install network interfaces to Kia's devices without its prior written consent, interfere in or alter network elements of Kia without authorization, download and install any software to Kia's device or network, connect to Kia's network without its prior written consent and bypass or attempt to bypass security elements and systems of Kia.
- 19.17 Supplier shall immediately notify Kia if a prohibition or restriction on the use of a third-party product, process or service provided directly or indirectly to Kia has been imposed or it is about to be imposed.
- 19.18 If Kia reasonably believes that the incident, which is a cause for contract withdrawal due to breach of this section, is also considered as a violation of applicable law, Kia is entitled to suspend any supplier's claim for payment unless it is shown that the performance is not contrary to the law. Kia is not liable for any damage resulting from or related to the suspension of payments.
- 19.19 Supplier shall indemnify Kia for any claims, losses or

damages resulting from or related to the breach of this clause by supplier under this clause or relating to the contract termination or related to the decision to suspend the payment under this section.

20 Notices

- 20.1 Parties agreed that legal acts or notices addressed to the other party shall be made in written or electronic form and in language that governs these terms and conditions; Kia shall be always entitled to deliver legal act or notice in English language.
- 20.2 Legal acts and notices in written form shall be delivered to the address registered as the registered office or place of business of respective party in the Trade Licences Register or Business Register or to the address as determined in writing by the other party.
- 20.3 Legal acts and notices in electronic form shall be delivered to electronic addresses notified by parties to each other continuously during the term of contract. Supplier undertakes to have constant and safe access to electronic address available to receipt the e-mail. Legal acts and notices shall be deemed delivered when sending party sends the e-mail to the other party. If the day of electronic delivery falls on Saturday, Sunday or public holiday, the legal act or notice shall be deemed delivered on the following working day.
- 20.4 The written documents shall be deemed delivered also if party refuses to receive the written document or makes the delivery impossible by its neglect or otherwise; in such case the written document shall be deemed delivered on such day, or in case the delivery of written document fails due to the fact that shipment was not took over within the delivery period or due to the fact that the addressee was not reached, was unknown or due to another reason identified by post office on the shipment, the written document shall be deemed delivered on the date of deposition of the shipment at the post office.

21 Term and Termination of Contract

- 21.1 If the subject of contract is single time performance, the contract shall terminate by the fulfilment of all obligations of parties.
- 21.2 If the subject of contract is repeated performance or if parties conclude a contract with nature of framework agreement, the contract shall be terminated when the term for which it is concluded expires.
- 21.3 Contract may be terminated prior to the term by a written

agreement of parties, written termination notice or withdrawal from the contract by Kia, irrespective whether the subject of contract is a single time performance or whether the contract is concluded for a definite or indefinite period of time.

Termination Notice

- 21.4 If the contract is concluded for an indefinite period of time, both parties may terminate contract, also for convenience.
- 21.5 If the contract is concluded for a definite period of time or for a single time performance, Kia shall have the right to terminate the contract, also for convenience.
- 21.6 In case the contract is terminated by Kia, the notice period shall be at least 2 months. In case the contract is terminated by supplier, the notice period shall be at least 3 months.
- 21.7 The termination notice shall be executed in written form. The notice period shall start to run on the first day of calendar month following the month in which the written termination notice was delivered to the other party. The notice period shall end on the last day of the last month of the notice period.
- 21.8 In case of termination notice by any of parties, Kia shall take over from supplier the result of service in condition in which it is in time the notice period ends, provided that the service result is free from defects taking into account such condition. Kia undertakes to reimburse supplier for the price in the amount equal to amount by which Kia was enriched.

Withdrawal from Contract

- 21.9 Kia shall be entitled to withdraw from the contract or partial contract, if Kia is entitled to withdraw under this contract, due to material breach of obligation of supplier, due to failure to remedy the minor breach of the obligation of the contract by supplier within a reasonable additional period, or if it is prescribed by the law.
- 21.10 Kia shall be entitled to withdraw from the contract if supplier is in delay with the fulfilment of obligation due to circumstances excluding supplier's liability if such circumstance lasts for more than 30 days.
- 21.11 Withdrawal from contract or partial contract shall be executed in written form. The term of contract or partial contract shall expire when the withdrawal is delivered to supplier with immediate effect.
- 21.12 Kia shall be entitled to withdraw from the contract on the grounds of substantial breach of obligation of supplier also in case the breach relates only to a partial contract or part of supplier's liability.
- 21.13 Kia shall be entitled to withdraw from the contract also in

case Kia does not deliver the withdrawal to supplier without unnecessary delay after Kia learned about such breach, or supplier has remedied the breach until the time withdrawal was delivered.

21.14 Material breach of contract shall include in particular:

- a) delay of supplier with the start of service provision or delay of supplier with proper handover of the service result for more than 10 days,
- b) loss of supplier's authorisation to provide the service,
- c) repeated charge of price higher than the agreed price,
- d) creation of Kia's obligation to be liable for the value added tax of supplier,
- e) breach of the ban on assignment of receivable without the prior consent of Kia,
- f) repeated breach of obligation that may be sanctioned with contractual penalty,
- g) breach of obligation to enable the performance of inspection of fulfilment of supplier's liabilities,
- h) breach of confidentiality,
- i) breach of obligation arising from the environmental protection or repeated breach of obligation to comply with internal regulations,
- j) action of the supplier contrary to legal regulations related to the competition or antitrust or contrary to Kia Compliance & Integrity Code,
- k) supplier's conduct contrary to Kia's Business Partner and Supplier Code of Conduct,
- l) supplier's conduct contrary to legal regulations or agreed obligations arising from Responsible Business Conduct,
- m) supplier's conduct contrary to legal regulations or provisions on cybersecurity,
- n) supplier's conduct contrary to applicable international sanction laws,
- o) supplier failing to notify that an international sanction under Act No. 289/2016 Coll. on the implementation of international sanctions is applied to the supplier or to a person which is directly or indirectly connected with it or to the service provided,
- p) supplier failing to provide Kia with required data under clauses 19.7 to 19.13,
- q) any action of supplier which is contrary to legal regulations or obligations laid down in this contract related to taxes,
- r) supplier's conduct which endangers Kia's cybersecurity or information security, including the attempt to bypass security elements and integrity of Kia's systems.

21.15 If terms and conditions related to the breach of contract require repeated action or omission of supplier, it shall mean

such action or omission of supplier occurs more than one time irrespective of the time interval.

Consequences of Contract Termination

21.16 The end of contract term shall be without prejudice to:

- a) duration of the claim of Kia, which arose before the end of contract term, irrespective whether Kia exercised it until the end of contract term or not,
- b) duration of obligation of supplier to maintain confidentiality,
- c) validity and conditions of supplier's consent (licence) for the performance of rights from industrial or other intellectual property,
- d) choice of governing law and arbitration clause.

21.17 Supplier shall hand over to Kia prior to the end of the contract term or immediately after the end of contract term:

- a) all things, inputs or documents which Kia provided to supplier,
- b) power of attorney issued by Kia.

21.18 Parties agreed that the application of Section 351 (2) Commercial Code is excluded in case of withdrawal from the contract as a result of which parties are not obliged to return each other mutual performances provided properly. For avoidance of doubts, parties explicitly agreed that if only Kia had properly provided performance, supplier shall return the received performance to Kia.

22 Contractual Penalties

General Provisions on Contractual Penalties

22.1 If the contract, terms and conditions or special agreement concluded between Kia and supplier stipulates that supplier shall pay contractual penalty for breach of certain obligation, Kia may claim from supplier contractual penalty in the amount stipulated therein, whereas the following shall apply:

- a) supplier shall fulfil the obligation secured with contractual penalty also after its payment,
- b) payment of contractual penalty shall be without prejudice to the claim for damage which Kia may incur or suffer in relation to the breach of the respective obligation and which exceeds the amount of contractual penalty,

- c) circumstances excluding liability of supplier shall not affect the obligation to pay the contractual penalty,
 - d) end of the contract term shall be without prejudice to the obligation of supplier to pay the contractual penalty, although the claim for contractual penalty has not been exercised by Kia until the withdrawal is effective, and
 - e) supplier shall pay the contractual penalty in the agreed amount for each single breach of the secured obligation.
- 22.2 Supplier acknowledges that Kia may claim from supplier contractual penalty even if Kia does not provide supplier with an additional period of time for remedy of breach.
- 22.3 Parties represent that they consider respective amounts of contractual penalties to be reasonable with regard to the value and significance of secured obligations.
- 22.4 Provisions of terms and conditions about contractual penalties shall not affect the validity of provisions of special agreements concluded between parties prior to the conclusion of the contract or concluded between parties after the conclusion of the contract and which include the liability of supplier to pay the contractual penalty for the breach of secured obligation. In case of conflict between the contract and special agreement, the provisions of special agreement shall prevail.
- 22.5 Contractual penalty shall be paid by supplier within 30 days from the date when claim was exercised by Kia in writing.
- 22.6 In case the amount of contractual penalty is stipulated in the contract as a certain percentage of the price, price excluding value added tax (if applicable) shall be used for the purpose of calculating the contractual penalty. If Kia shall under the contract pay to supplier price for month of service, price excluding value added tax (if applicable) for the period of 12 months shall be used for the purpose of calculating the contractual penalty. In case the price is agreed on hourly rate and service has not been delivered to Kia yet, price excluding value added tax (if applicable) that would belong to supplier for the number of hours expected by the contract for the provision of service or for 200 hours of provided services in case the contract does not include any specific number of hours that should be provided, shall be used for the purpose of calculating the contractual penalty.
- Contractual Penalties**
- 22.7 Parties agreed that if supplier violates its following obligations Kia may claim from supplier the payment of following contractual penalties. If supplier (including supplier's staff):
- a) fails to start with the provision of service or interrupts the service provision without a reason, Kia may claim from supplier the payment of contractual penalty in the amount of 10 per cent of the agreed price,
 - b) fails to provide the service or fails to deliver the service result on time, Kia may claim from supplier the payment of contractual penalty in the amount of 0.1 per cent of the agreed price for each started day of delay,
 - c) fails to start the removal of defects or fails to remove defects on time, Kia may claim from supplier the payment of contractual penalty in the amount of 0.1 per cent of the agreed price for each started day of delay,
 - d) breaches the obligation to issue the invoice duly and on time, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 20,
 - e) passes through production premises at Kia premises without authorisation, Kia may claim from supplier the payment of contractual penalty in the amount EUR 100,
 - f) breaches the obligation to smoke only within reserved places, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 100,
 - g) breaches the obligation to use personal protective equipment, Kia shall be entitled to request from the supplier the payment of contractual penalty in the amount of EUR 100,
 - h) breaches the obligation to use personal protective equipment during works at height and over free depth or to secure workplace above which work at height or over free depth is performed, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - i) breaches obligation to use reserved technical equipment only with relevant authorisation, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 400,
 - j) breaches the obligation to assure that equipment, machinery, mechanisms, instruments and tools supplier uses within Kia premises are in good technical condition and have all permits and certificates, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 400,
 - k) breaches the obligation to safely operate high-lift truck, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 400,
 - l) breaches the obligation to perform works with fire risk only with the prior written consent of Kia, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 400,
 - m) breaches the obligation to perform works with fire risk in compliance with the prior written consent of Kia, Kia

- may claim from supplier the payment of contractual penalty in the amount of EUR 450,
- n) breaches the obligation to assure safe performance of work with regard to disconnection and securing of machinery and technical equipment from all kinds of energy in case of failure, maintenance, repair, reconstruction, modernisation and activities related to operation of equipment, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - o) breaches the obligation to secure work means or equipment against unauthorised use, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 100,
 - p) breaches the obligation imposed by safety markings, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - q) breaches the obligation to provide documents and cooperation to Kia in case of inspection and investigation of causes of occurrence of fire, injury or dangerous event, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 200,
 - r) breaches the obligation not to damage, dismantle without reason, or reduce the ability of fire equipment in any manner and not to obstruct free access to the fire equipment, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - s) breaches the obligation arising from rules related to eVstupy (eAccess) to Kia premises (for example enter into Kia premises for short time performance as visitors), Kia may claim from supplier the payment of contractual penalty in the amount of EUR 400,
 - t) breaches the obligation not to enter Kia premises under the influence of alcohol and not to perform the service within Kia premises under the influence of alcohol, Kia may claim from supplier the payment of contractual penalty in the amount of (i) EUR 165 in case the result of alcohol test is in range from 0.15 to 0.48 mg/l, and (ii) EUR 300 in case the result of alcohol test is in range from 0.49 mg/l and higher,
 - u) breaches the obligation not to enter Kia premises under the influence of narcotic and psychotropic substances and not to perform the service within Kia premises under the influence of narcotic and psychotropic substances, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300 in case of positive result,
 - v) breaches the obligation to undergo the test of influence or presence of alcohol, narcotic or psychotropic substances within Kia premises, or the obligation not to bring alcohol and said substances to Kia premises, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - w) breaches the obligation to comply with speed limit when driving a motor vehicle within Kia premises, Kia may claim from supplier the payment of contractual penalty in the amount of (i) EUR 30 if the speed limit was exceeded by 0 to 9 km/h, (ii) EUR 50 if the speed limit was exceeded by 10 to 19 km/h, (iii) EUR 70 if the speed limit was exceeded by 20 to 29 km/h, (iv) EUR 100 if the speed limit was exceeded by 30 to 39 km/h, and (v) EUR 165 if the speed limit was exceeded by 40 km/h and more,
 - x) breaches the obligation not to damage or lose the access identification card or permit for vehicle access to Kia premises, Kia may claim from supplier the payment of contractual penalty in the amount 15,
 - y) breaches the obligation not to take out any property not belonging to supplier and for taking of which the supplier has no permission, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 300,
 - z) breaches the obligation not to take a photograph or video in or of Kia premises without the prior consent by Kia, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 200, and
 - aa) breaches the obligation to inform Kia about chemical substances which supplier will use in the provision of service, obligation to use only those chemical substances which supplier duly notified to Kia and to which Kia had no objections, obligation to deliver safety data sheet and to assure the presence of such SDS or the obligation to mark packages of chemical substances with warning symbols and description labels pursuant to legal regulations, Kia may claim from supplier the payment of contractual penalty in the amount of EUR 1000,
 - bb) breaches the obligation by conducting an unauthorized interference/change of Kia's network elements setting or downloads any software to Kia's device or to Kia's network without prior written consent, Kia may claim the payment of contractual penalty in the amount of EUR 2000 from supplier,
 - cc) breaches the obligation not to install network interfaces (SIM cards) to the devices owned by Kia without Kia's prior approval, Kia may claim the payment of contractual penalty in the amount of EUR 2000 from supplier.

23 Governing Law and Arbitration Clause

- 23.1 This contract, any partial contract, and non-contractual obligations arising out of or in connection with it are governed by Slovak law without regard to its conflict of laws.
- 23.2 This contract and any partial contract is concluded as innominate contract pursuant to Section 269 (2) of Commercial Code. Parties agreed that the application of provisions of Slovak law which are not of mandatory nature shall be excluded to the extent to which it could change the meaning or purpose of any provision of this contract.
- 23.3 If the supplier has its registered office or place of business in the Slovak Republic, all disputes arising out of or in connection with the contract shall be finally settled by the courts of the Slovak Republic. If the supplier does not have its registered office or place of business in the Slovak Republic, all disputes arising out of or in connection with the contract, including the disputes concerning its validity, interpretation or annulment, shall be finally settled under the Rules of Arbitration (Vienna Rules) of the Vienna International Arbitral Centre (VIAC) of the Austrian Federal Economic Chamber by one or three arbitrators appointed in accordance with the said Rules. The place of arbitration shall be Vienna, Austria. The language of the arbitration shall be English. This arbitration clause is governed by Slovak law.

24 Special Provisions and Interpretation

- 24.1 Provisions of the contract agreed by parties separately in written form shall prevail in case of conflict with terms and conditions. Change of clause 2.2 of terms and conditions can be agreed only in written form physically signed by the authorised person of Kia and in such formulation which makes it undisputable that the application of terms and conditions is explicitly excluded.
- 24.2 In case of conflict between the contract and partial contract, the partial contract shall prevail if concluded in written form.
- 24.3 Parties agreed that failure of parties to reach additional agreement about non-essential part of contract shall not affect the validity of the contract.
- 24.4 This contract can establish rights of third parties. Consent of third parties, if they are not parties to the contract, will not be required for the change or termination of contract, also in case such change, or termination may affect rights of such third parties arising for them under this contract.
- 24.5 If these terms and conditions generally refer to contract, the contract shall mean the contract and terms and conditions.
- 24.6 If any provision of the contract becomes invalid or unenforceable, it shall not affect the validity and

enforceability of remaining provisions of the contract and terms and conditions. In case any of provisions is or will later become invalid or unenforceable, parties undertake to replace it with a provision as close to the original will of parties and purpose under the contract as possible.

- 24.7 Any failure or delay of Kia to perform the contract or exercise any right or remedy under the contract, in part or in whole, shall not release supplier from any obligations under the contract and shall not be deemed to be a waiver of any right. If Kia remits a supplier for the breach of its obligations, or waives any performance to which supplier is obliged, it shall not be deemed to be relief of obligation or waiver of right arising from another or following breach of obligation and shall be without prejudice to other provisions of this contract.
- 24.8 Without prejudice to any other provision herein, no rights which may be available for Kia under the legal regulations shall be affected.
- 24.9 This contract shall constitute entire agreement of parties and substitutes all previous agreements of parties related to the subject of this contract, which shall expire by the conclusion of this contract, unless the contract or terms and conditions stipulate otherwise.
- 24.10 If terms and conditions refer to the legal regulations, such references shall include also references to legal regulations that will replace or substitute the original regulations; it shall apply also in case of subsequent replacement or amendment of regulations.
- 24.11 Headings of individual sections of terms and conditions are solely of informative nature and serve as a specification of content of the respective section.
- 24.12 Unless context requires otherwise, terms given in terms and conditions in singular form shall include also plural forms and vice versa.
- 24.13 Terms and conditions are executed in Slovak and English language. In case of conflict between language versions the Slovak version shall prevail in case supplier's registered office or place of business is in the Slovak Republic or in the Czech Republic, the English version shall prevail in any other case.

25 Amendment of Contract and Terms and Conditions

- 25.1 Parties agreed that the contract can be changed only by agreement of parties in written form, unless this section of terms and conditions stipulates otherwise.
- 25.2 Kia shall be entitled to propose an amendment of contract or of terms and conditions at any time in writing. If supplier fails to deliver to Kia a written and reasonable refusal of such amendment within 7 days from the date of delivery of the

proposal to supplier, it shall be deemed that supplier agreed with such amendment. Such amendment shall become effective either by mere lapse of period for delivery of written refusal or on the later day as given in the amendment proposal.

Supplier hereby acknowledges and confirms that it was informed of the content of terms and conditions, it considers them as a part of all contracts concluded by and between supplier and Kia to which are applicable with respect to their nature and it agrees to them, unless the contract stipulate otherwise.

Supplier:

Company name:

Name and surname:

Title:

Dated:

Signature